

Data approvazione 20/12/2018	Emesso da GQ	Approvato da DG
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For the management of the group, the adoption of a management system for Quality is a strategic potential to be pursued in order to:

- Understand the context in which it operates, satisfy the expectations of external and internal stakeholders, also through the adoption of strategic planning tools.
- Maintain an active risk assessment system, in order to plan and integrate into your business processes the actions that allow you to increase the desired effects and prevent and reduce unwanted effects (Opportunities - Risks).
- Satisfy the mandatory requirements in force, applicable to the services provided and the products manufactured and increase the satisfaction of the relevant interested parties.
- Satisfy the needs and expectations of customers:
 - from the prototype phase (design and development of stable and capable production systems and with a view to achieving the best quality - price ratio) to series production;
 - guaranteeing with continuity and regularity the conformity and safety of products and high standards of service;
 - ensuring the reproducibility - repetitiveness of the processes, capitalizing on the experiences acquired.
- Aiming at the internationalization of markets, with Europe as the reference market, but also at global opportunities.
- Ensuring corporate profit to reinvest in the growth of know-how, while pursuing continuous evolution - technological innovation of production resources and optimization of business processes.
- Ensure the availability of infrastructures and production plants to guarantee safety and health in the workplace and respect for the environment.
- Integrate suppliers in the continuous improvement of the Quality Management System.
- To guarantee compliance with ethical values in the management of company activities, as declared in national and international conventions and by the Group's internal code of ethics.
- Promote the professional growth of collaborators, increase their levels of competence by ensuring them the necessary training and adequate qualification in order to have an organizational structure and human resources always ready to meet the needs and changes dictated by the market.
- Increase the culture of quality in the company at all levels and for all collaborators in order to ensure that staff are aware of:
 - the Quality Policy and the relevant objectives;
 - the individual contribution to the effectiveness of the quality management system, including the resulting benefits and performance improvements;
 - the implications of not complying with the quality management system requirements.

The adoption of the quality management system, the typical peculiarities of the company, the continuous technological evolution of the processes, the quality, the safety of the product, the low environmental impact of the processes - products, are undoubtedly a solid basis for sustainable development initiatives, initiatives that significantly influence the image of the company and therefore its position on the market.

To ensure the progression, the continuous improvement of the Quality Management System, specific objectives are set out and launched; their development is strongly supported by the Management which ensures the availability of the necessary resources and continuous monitoring.

The Management